

# useful telephone numbers

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People • Homes • Communities  
Part of the Trans-Pennine Housing Group

# information the way you want it...

If you would like this information in large print, braille, on audio cassette, in a language other than English or as an easy read document please contact the Communications and Marketing team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale, BB4 6HR or Telephone 01706 836331.

এই তথ্য মোটা হরফে (লার্জ প্রিন্ট), ক্যাসেটে রেকর্ড করে, ইংরেজি ছাড়া অন্য কোনো ভাষায় চাইলে অনুগ্রহ করে যোগাযোগ করুন: Communications and Marketing Team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale BB4 6HR অথবা টেলিফোন করুন: 01706 836331।

اگر آپ کو یہ معلومات بڑی لکھائی میں، آڈیو کیسٹ پر یا انگلش کے علاوہ کسی بھی زبان میں درکار ہوں تو براہ مہربانی اس سچے پرائیپر کریں:

Communications and Marketing Team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale BB4 6HR or telephone 01706 836331.



**Available on  
Audio Tape**



**A+A**

**Available in  
Large Print**

Name	Telephone Number
Green Vale Homes General Enquiries	01706 836 333
Bacup Neighbourhood Office	01706 874 140
Reporting Repairs	0800 707 6666
Emergency Repairs – Out of Hours	0800 707 6666
Allpay for automated rent payments	0870 243 6040
If you smell gas – Transco Otherwise contact your supplier	0800 111 999
Members of Parliament	020 7219 3000
Housing Corporation	0845 230 7000
Independent Housing Ombudsman Service	0845 712 5973
If you have no electricity – United Utilities Otherwise contact your supplier	0800 195 4141
If you have no water – United Utilities	0845 746 2200
Environment Agency Floodline	0845 988 1188
Police Station – Rawtenstall	01706 215 242
Police Station – Bacup	01706 873 350
Police	08451 25 35 45
The Star Centre – domestic violence helpline 24 hour answer service	01706 830 600
Rossendale Domestic Violence Liaison Office	01706 237483

Shelter – homelessness advice lines	0808 800 4444 0113 244 2480 01254 56593 01253 874 324
Life Line East Lancashire Drugs advice and information service	01254 677 493 01254 677 427
Burnley General Hospital	01282 425 071
Rosendale General Hospital	01706 215151
Rochdale Infirmary	01706 377 777
Fairfield Hospital	0161 764 6081
NHS Direct	0845 46 47
Job Centre Plus for Benefit Claims	0800 055 6688
Citizens Advice Bureau – Ring 9.30 – 10.30 am Monday, Wednesday or Friday for appointment	0844 499 4121
Welfare Rights	01254 301 141
Crimestoppers	0800 555 111
Bus Information GMPTE	0161 228 7811
Rosendale Transport Ltd	01706 212 337
National Rail Enquiries	08457 484 950
Rosendale Borough Council Switchboard	01706 217 777
Bulk Collections	01706 878 660
Animal Warden	01706 244 552
Council Tax/Housing Benefit Enquiries	0845 900 0500
Doctor - please enter your doctor's number	
Dentist - please enter your dentist's number	
School - please enter your school's number	