

housing options advice agencies

آپ کے حقوق کے متعلق گائیڈ

آپنار اذیکارگولو سمسارکے اءکٹ نلرءشیکا



People • Homes • Communities
Part of the Trans-Pennine Housing Group

Rossendale **alive**
BOROUGH COUNCIL

This service is provided on behalf of
Rossendale Borough Council

where to apply

If you are homeless or believe you may become homeless soon, and you live within the Borough of Rossendale, you should contact the Housing Options Team by telephoning 01706 836340. The officer on duty will take an initial enquiry from you.

If you have nowhere to stay that night, you may be given temporary accommodation and an appointment arranged to conduct a homeless application.

You can also go to or telephone the Bacup Neighbourhood Office or the One Stop Shop, where an initial enquiry will be taken and forwarded to the

Housing Option Team
One Stop Shop
Lord Street
Rawtenstall
Rossendale

Opening hours

Monday - Friday
8.45am - 5.15pm
Telephone: 01706 217777

Bacup Neighbourhood Office
26-28 St James Street
Bacup
Rossendale

Opening hours

Monday, Wednesday, Friday
9am - 5pm
(Closed 12.30 - 1.30pm)
Tuesday 9am - 12.30pm
Telephone: 01706 874140

rossendale citizens advice bureau

Citizens Advice Bureau can give general advice and assistance on a number of different subjects, including debt advice.
TEL: 08444 994121

welfare rights

Welfare Rights can advise on any benefits you may be entitled to. They can also assist with claiming those benefits and appealing against benefit decisions. Lancashire County Council hold Welfare Rights Surgeries within the Rossendale area. Appointments should be made via the Welfare Rights Office in Accrington.
TEL: 01254 301141

the star centre

The Centre offers confidential, practical advice and provides an outreach service, support centre and domestic violence helpline from Monday to Friday, 10am to 3pm
TEL 01706 830600
(24 hour answer service)

police advice

Rossendale Domestic Violence
Liaison Office
TEL: 01706 237483
(Direct Line)

other useful numbers

Shelter
(Homelessness Advice Lines)
0808 800 4444
0113 244 2480
0844 515 1831
Lifeline East Lancashire
(Drugs advice and information
service)
TEL: 01254 677493
Police Control Room
01282 425001

hospitals

Burnley General
01282 425071
Fairfield General
0161 764 6081
Rossendale General
01706 215151
Blackburn Royal Infirmary
01254 263555

information the way you want it...

If you would like this information in large print, braille, on audio cassette, in a language other than English or as an easy read document please contact the Communications and Marketing team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale, BB4 6HR or Telephone 01706 836331.

এই তথ্য মোটা হরফে (লার্জ প্রিন্ট), ক্যাসেটে রেকর্ড করে, ইংরেজি ছাড়া অন্য কোনো ভাষায় চাইলে অনুগ্রহ করে যোগাযোগ করুন: Communications and Marketing Team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale BB4 6HR অথবা টেলিফোন করুন: 01706 836331।

اگر آپ کو یہ معلومات بڑی لکھائی میں، آڈیو کیسٹ پر یا انگلش کے علاوہ کسی بھی زبان میں درکار ہوں تو براہ مہربانی اس سچے پر رابطہ کریں:

Communications and Marketing Team, Green Vale Homes, Green Vale Court, New Hall Hey Road, Rawtenstall, Rossendale BB4 6HR or telephone 01706 836331.



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Audio Tape**



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