



## Mystery Shopping Special Agents

Would you like to become a Special Agent and help Green Vale Homes and Pennine Housing improve their services?

**If your answer is yes, and you have some time to spare then please read on...**

As a Special Agent you will go undercover and test our housing services to see how well they are working. This will include visiting our housing offices and telephoning in, e.g. reporting a repair.

We are looking for tenants and leaseholders from every walk of life - This is a job that anyone can get involved in.

### What's in it for you?

- £50 shopping voucher for each completed exercise
- Opportunities
  - To help shape the development of our services
  - To develop your skills and gain knowledge
  - To work as part of a team
  - To have fun and meet people

If you are chosen to participate you will receive training and support, and you will receive a reference that could help you in future job applications.

If you would like an application form or more info please call our Resident Involvement Coordinator on **01706 836317** or Tenant Involvement on: **01422 284609**.