

helping you live in your home

If you, or a member of your family, have a disability or mobility problem, we will work in partnership with other agencies such as Social Services and Rossendale Borough Council and look for ways to adapt your home to make living an independent life easier.

as our commitment to you we will

- Respond to requests for major adaptations with an initial visit from our Occupational Therapist within 4 weeks.
- Have an annual budget for the provision of aids and adaptations to Green Vale Homes homes to supplement Rossendale Borough Councils Disabled Facilities Grant funding.
- Work with Social Services to supply aids, where needed, within 8 working days of the referral.
- When your home is scheduled for improvement we will link any essential adaptations to the improvement programme.

as part of our routine service we will

- Show you how to use any new equipment we have fitted in your home and provide written information including what to do if there is a problem.
- Consider if your needs can be met by moving to more suitable accommodation
- Repair and maintain aids and adaptations provided by Green Vale Homes to our properties.
- Arrange for Social Services to service and repair items such as stairlifts, track hoists, etc.
- Maintain a database of adapted properties to ensure that we match people who are looking for homes with suitable properties to make best use of resources.