

# preserved right to buy and right to acquire

As a tenant of Green Vale Homes Limited you may have a right to buy your home, either under the Preserved Right to Buy or Right to Acquire.

## as our commitment to you we will

- Advise you within 4 weeks of receipt of your application form if you do or do not have the Right to Buy your home.
- Carry out a free valuation survey to work out the value of your property.
- Send you an offer (S125 Notice), within 8 weeks if you are buying a freehold property (normally a house) or within 12 weeks if it is a leasehold property (normally a flat or maisonette).
- Arrange for the District Valuer to revalue your home if you are unhappy with the valuation.
- Send you a 28-day reminder notice (S125E Notice) if we do not hear from you within 12 weeks of the date of the offer notice.

## as part of our routine service we will

- Provide up-to-date advice that complies with Government Regulations and timescales and any changes to legislation that may affect your Preserved Right to Buy or Right to Acquire.
- Provide all relevant booklets and forms via the One Stop Shop and Bacup Neighbourhood Office, or on request via telephone or email.
- Give assistance to anyone who requires help or advice at any stage of the process, by telephone, email or in person.
- Keep you informed and reminded at each stage of the process. We will be clear about the deadlines that both parties (the Company and the Tenant) are required to meet.

- Following your request in writing, provide information to an organisation acting on your behalf.
- In most cases visit you to discuss various issues following your request to purchase your home.

