



face4change

Getting local with face4change

By working together we can make our communities better places to live.

Tenants tell us that having their concerns about issues affecting their homes and communities taken seriously is one of their top priorities. Another issue is getting information about future improvement work which is planned for their properties. For example, new kitchens, window replacements, etc.

We feel it would be helpful for tenants if all this information was stored in one place and was easy to access, so we can give the correct information when requested. This is why we are launching the face4change Community Plans.

Community Plans will provide tenants with lots of important information and will be updated every year to reflect changes in local community priorities.

To kick start the Community Planning development process, we want you to score, using traffic light tick boxes, for the following:

f

Facilities in your community – this could include things like local schools, shops, doctor's surgeries, bus services, play facilities, etc

a

Anti-social behaviour and crime related problems affecting your community

c

Condition of your property - does your home meet your needs or are there issues that need sorting out?

e


Environmental issues – this includes caretaking, grass cutting

Please turn over to complete this survey, don't forget to fill in your name and address, and return it in the FREEPOST envelope provided or hand to your local housing office.


Please complete the questions below and return in the enclosed freepost envelope, or hand to your local housing office, by 23rd August 2010.




Name:	Tel No:
Address:	Email:




Please tick the box that best suits your view on each of the 4 themes.




 Tick green if something is good
or




 Tick amber if it's ok – but tell us why and your ideas for improving the issue
or

 Tick red if it's bad – but tell us why and give your ideas for improving the issue

Facilities in your community	 <input type="checkbox"/>	 <input type="checkbox"/> *	 <input type="checkbox"/> *
<i>[Example: schools, play areas, shops, bus service]</i>			
<i>*If you've ticked amber or red please tell us why and your ideas of how to improve the issue</i>			

Anti Social Behaviour and crime related problems	 <input type="checkbox"/>	 <input type="checkbox"/> *	 <input type="checkbox"/> *
<i>[Example: graffiti, vandalism, noise]</i>			
<i>*If you've ticked amber or red please tell us why and your ideas of how to improve the issue</i>			

Condition of your home	 <input type="checkbox"/>	 <input type="checkbox"/> *	 <input type="checkbox"/> *
<i>[Example: warmth, security, kitchen, bathroom]</i>			
<i>*If you've ticked amber or red please tell us why and your ideas of how to improve the issue</i>			

Environmental issues in your area	 <input type="checkbox"/>	 <input type="checkbox"/> *	 <input type="checkbox"/> *
<i>[Example: litter, fly tipping, grass cutting, parking]</i>			
<i>*If you've ticked amber or red please tell us why and your ideas of how to improve the issue</i>			

Thank you for taking the time to complete this face4change survey.